






Road map after enrollment

Continue on your path to good health

Steps	How you get it	Description
1	Agent 	Your sales agent will leave you a copy of the enrollment form to confirm you've begun the enrollment process.
2	Phone 	This call is intended to protect you. Its purpose is to: <ul style="list-style-type: none"> • Explain certain features of the health plan • Make sure you understand the benefits and are comfortable with your decision • Assist with canceling your enrollment, if you wish to do so
3	Mailed 	Includes important plan information such as: <ul style="list-style-type: none"> • A letter stating Physicians Health Choice has received your completed enrollment form (You are not enrolled until Medicare has approved your enrollment form) • Your member ID card has important phone numbers for your reference. Once you are enrolled, bring your new plan member ID card every time you visit the doctor, hospital or pharmacy • Evidence of Coverage, which includes health plan benefit details • Information about how to get your prescriptions through mail order
4	Mailed 	Notice that Medicare has approved your enrollment form. Your enrollment is complete. You'll be eligible to receive your benefits on the effective date on this letter.
5	Phone 	A representative from Physicians Health Choice will call you. The welcome call is to review your benefits in detail, to describe how the health plan works and to answer any questions you may have.

Materials will be mailed and calls made to the contact information you provide on your enrollment form.

Physicians Health Choice Medicare Advantage plans are insured through UnitedHealthcare Insurance Company and its affiliated companies, a Medicare Advantage organization with a Medicare contract.